





### Celebrating 10 years of A Spirited Partnership

Alison Connelly
Head of Funding Development
RSPB Scotland

#### **Objectives**

### To reflect on how such a 'dram good idea' came into existence

- How and why was it set up
- What has been achieved
- What have been the key activities
- Why has it lasted

To consider the key challenges in successfully 'maturing' a 10 year old corporate relationship



#### So how did it begin...

2004 – RSPB Scotland centenary

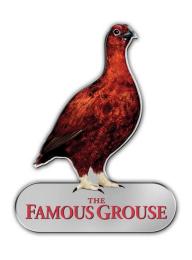






#### We became a supplier of 'grouse goods'...







And 'win a bottle' competitions in our membership magazine





### Then we heard about a plan for 'black grouse'





### Real skill is spotting that key which will unlock that opportunity







# "What's in it for me?" "How can you help me achieve my objectives?"

"What are the benefits?"

### P.S. That's the company speaking, not you...



The key is spotting what you can do for them!



## How do we launch and promote the new black grouse whisky into the 'mature' UK Market?"



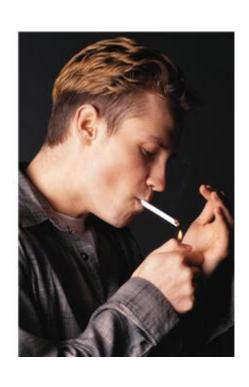


### Their approach...





### **BUT** political climate....







### Our Approach...

- Market Research demonstrated that green messages work with consumers
- Political advantages supporting a Govt priority species would bring positive relationship with MSPs
- All drinks sponsorship is not 'bad'!



### RSPB was the partner of choice...



#### We represent over 1 million voices

- Over one million members
- Largest voluntary censervation organisation in Europe
- 3 million people visit our 200+ nature reserves each year
- 13,000 active volunteers
- 1,800 staff across the UK
- Conservation projects in 30 countries worldwide



#### **Over 200 Nature Reserves**



Black Port

Famou Stacks of Ord Fortage

### We communicate regularly with our million members





Welcome to the second issue of flootland

Francisco de l'accionation de l'accionnation de

Those of you who have been

#### Eastern p

of western Scotland has been one of the o conservation suppose stories of recent time autinotism 20 years upo, white tailed expla steadily incressed since as RSPS Scotland Material Haritage (SMH) reintroduction pro-

The association of white-tailed sayles with carts of the western Highlands and blands ways mideading. In much of their world to tailed region are birds of lowland wetlands Lowland Storts would once here been mor the white-tailed eagle than our now iccoin

might who decades before they begin to it

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#### Marine Campaign - seabird

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maffun Oxfores Public Affairs Manager

#### We reach more people

- 77% of the public know about the RSPB
  - 79% Oxfam
  - 69% National Trust
- By social grade
  - 90% of AB
  - 82% of C1

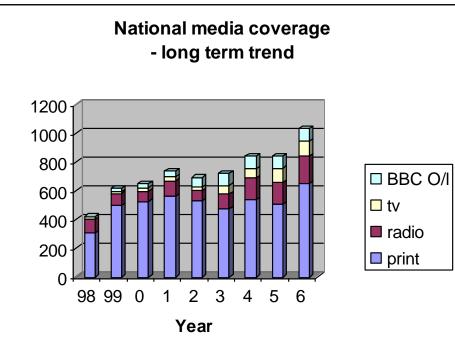




### Effective PR Team

 Proven track record of generating coverage in all media





### Membership profile looks like potential customers:

- 33% of RSPB members say they have drunk whisky in the past year (cf. 25% of the GB population)
- 12% of RSPB members say they have drunk The Famous Grouse within the last year (cf. 9% of the GB public as a whole)
- TGI research shows that one in twenty Famous Grouse drinkers (5.5%) are members of the RSPB
- Potential to expand consumption of the Famous Grouse brand among RSPB members.

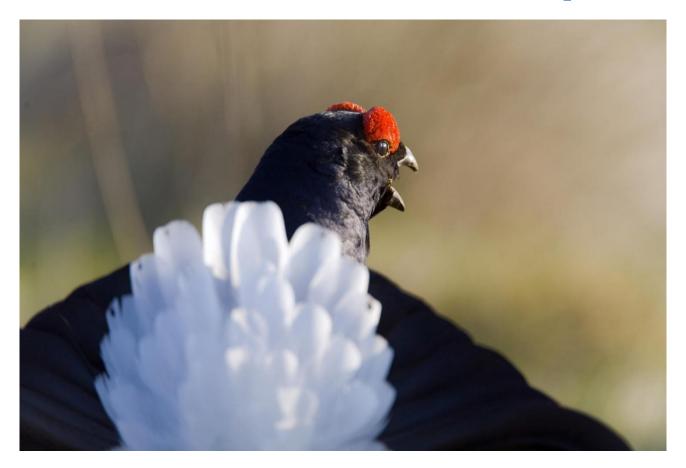
source TGI 2006 © BMRB International)

## Opportunities for your staff/contacts to get involved

- Visits to Black Grouse viewing sites at Corrimony and Abernethy in Scotland
- Chance to volunteer on reserves, plant trees etc. to help the black grouse
- 'Team days out' Wales, Scotland and Northern England



## We inspired them and made them want to help!





# Trial of concept in trendy pubs and bars of Leeds and Manchester!





### Direct Link between the bottle and the bird











'Nature's version of the singles bar'





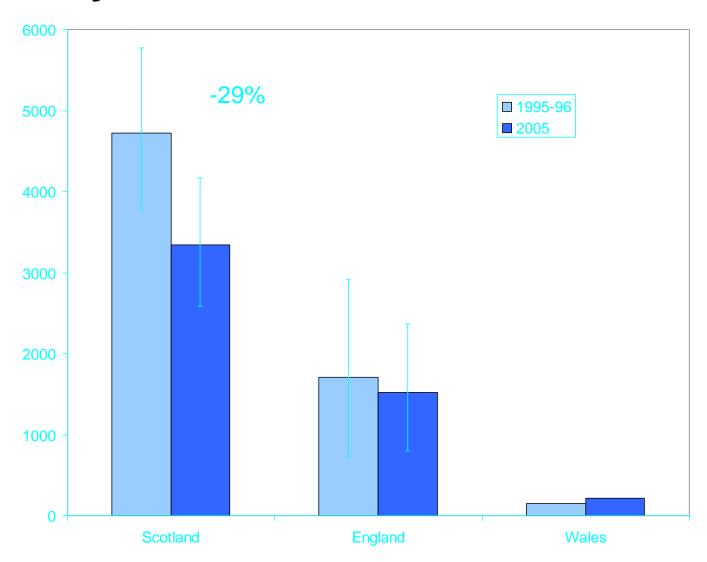
### The partnership launched in 2008

With closely aligned objectives....

- •The Famous Grouse wanted to sell more whisky...
- RSPB wanted them to sell more whisky so we could raise money for black grouse conservation
- •And so did The Famous Grouse! (100% owned by the Robertson Trust)



### National survey results: Early 1990s: ~ 25,000



Black Grouse Population Distribution in the UK



### Specific Ambition to restore 85,000 ha of Black Grouse habitat

- Habitat objective (bird populations can go down as well as up...)
- Public Access consumers could come and see the restoration work



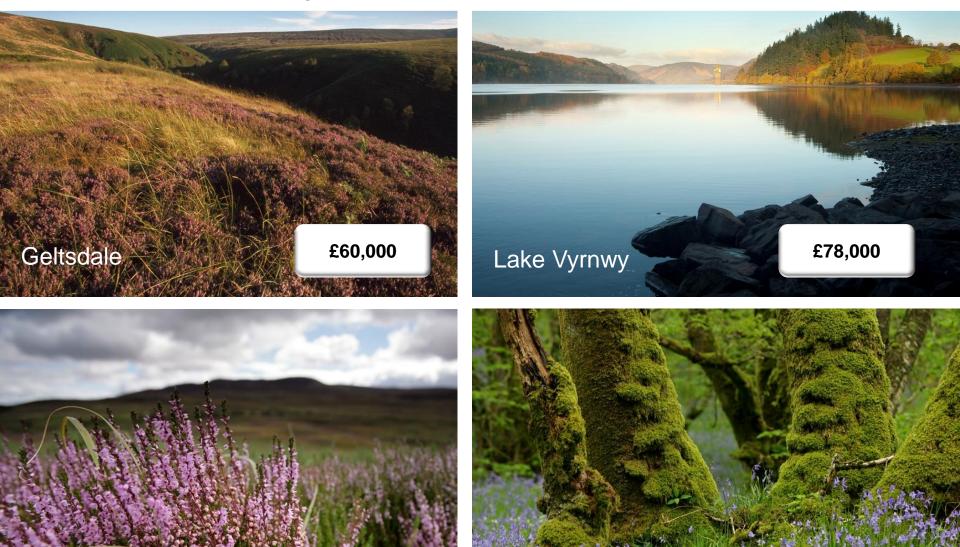




# RSPB sites supported by The Famous Grouse Smoky Black



Over £650,000 raised through the partnership so far

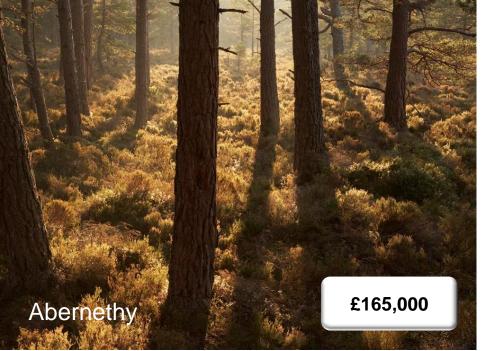


Wood of Cree

£54,000

£138,000

Corrimony







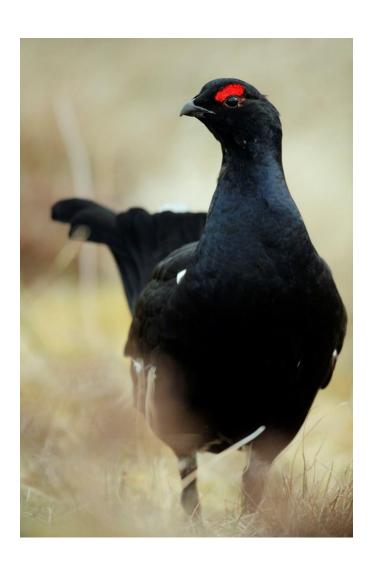
#### Three new black grouse research projects:

Analyses to understand how new woodland creation benefits black grouse, what has driven population change across the whole of Scotland, and the habitats that are important for chick rearing.

The Famous Grouse named as funder.

£12,000

#### Conservation achievements so far



- Aim in 2008 was to improve 4 important black grouse sites across the UK, owned and managed by the RSPB.
- Extended to 6 sites and assisted with the acquisition of a 7<sup>th</sup> (The Crannach) in 2011.
- Funding has enabled us to work in partnership with Scottish Natural Heritage (SNH) and Forestry Commission Scotland to review / identify habitat requirements for black grouse and to prioritise resources across the wider countryside.
- General upward trend in population numbers in northern Scotland during the partnership.
- Focus now on the wider countryside in southern Scotland.
- Population in England has been increasing over the duration of the partnership but population in Wales is yet to respond.

#### Black grouse response

Year/ Reserve	2009	2010	2011	2012	2013	2014	2015	2016	2017
Abernethy	62	71	77	71	57	66	56	41	28
Corrimony	40	43	41*	40	28	34	43	45	38
Geltsdale	18	38	19	27	27	55	59°	27	45
Inversnaid	6	7	8 +	4	1	2	3	2	3
Lake Vyrnwy	12	8	19	6	6	6	6	11	1
The Crannach	-	-	-	5^	6	4	5	4	4
Wood of Cree	0	0	0	0	0	1	2	2	1

Figures based on the number of males present at leks on our reserves.



<sup>\*</sup> Most leks just off Corrimony reserve recorded increased numbers.

<sup>°</sup> This is the highest ever count at Geltsdale.

<sup>&</sup>lt;sup>+</sup> New lek formed just off Inversnaid reserve. Numbers across Loch Lomond, Loch Katrine and Glenfinglas area increased.

<sup>^</sup> The Crannach was acquired as a reserve in 2011. 2012 was the first year of lek counts.

ne one of Scotland's most looms species, it has been driven close to extinction by loss of habitat.
But the black grouss

the Singer's Principality of the Controllect of a result of a principality of placed the startlest model with time which will be controllect of the controllect of th

The black groupe had the falue

#### Summer weather threatens 20 news spectacular breeding ritual It's lekking good for the rare black grouse

Black grouse numbers are expected to fall this year

Success story





water to mall it a more





One new leftlin studionrid pressure bed \$1 14

#### and burnette

### Here's to survival! Bird charity whisky Whisky drinkers help is a dram good idea

Dram good way to save black grouse

for far, an impressive £100,000 has been raised, which will go to-words high priority projects strong at toproving the habitats for black grouse.

he black grosse.

Olevetor of The Famuus Grosse. Gerry O'Tunsell, aid.
The flack Ocuse has been a great socress since & banched in the UK sed, thanks in the partnership with the 1891s, this means the whicky's osmersite is

"To have raised £190,000 in hor two years is a great achievement and it has been very rewarding to

We look lieward to following the progress of the black ground conservation work and hope we can make a difference to the pap-

circumstation process

Experts were unable how the prolonged cold anap wester affect the birds' numbers and their breeding season. The birds have

steady declines, with populations falling from an entireated 20,000

displaying males in 1970 to just Director of RSPH Scotland Short Houses, added. The black

conservation

European countries.

"We are delighted that The Fumous Grouse has chosen to support black grause conserva-tion. Their funding has belowd us protect create and restore the special habitur that these birds



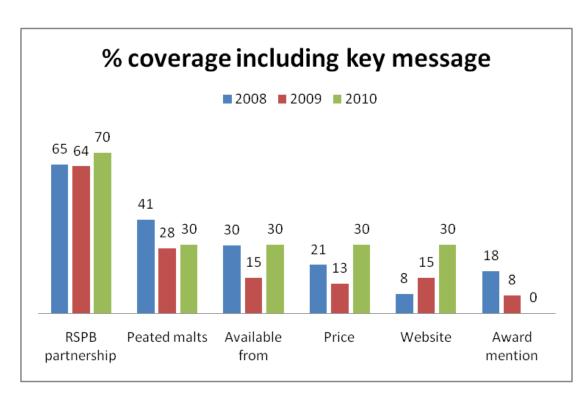








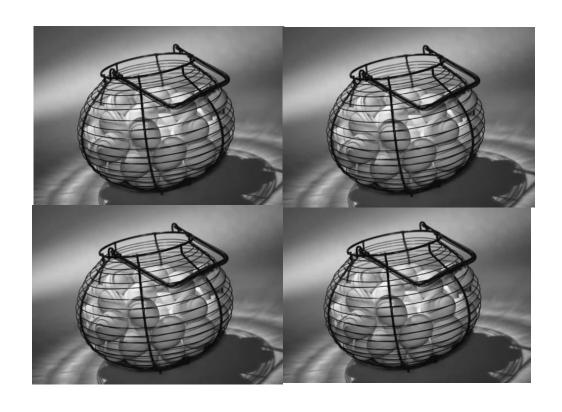
# PR RESULTS



- RSPB message has consistently been included in media coverage, underlining importance of message in securing coverage
- Table highlights that media interest in RSPB message is still high, and has in fact increased marginally over the three years



# So why has the partnership withstood the test of time?



**Diversification** 





# **RSPB** Visitor post in The Famous Grouse **Experience**



# **Black Grouse Ambassadors**



#### **Events over the years**

- RSPB Members' Weekend in York
- Scotland's Big Nature Festival
- Cairngorms Nature Festival
- Edinburgh Foodies Festival
- Royal Welsh Show
- ... and many more!

#### Benefits:

- Providing new audiences
- · Cost-effective promotion of the brand
- Tastings have the highest conversion rates of all PR methods used



# **Employee Volunteering**







# Partnership web page

#### www.rspb.org.uk/famousgrouse



Hyperlink to The Famous Grouse website included



The RSPB and the Famous Grouse first started to work together in 2005, when they collaborated over the production of a 'Famous' grouse pin badge, sold at The Famous Grouse Experience in Crieff to raise funds for RSPB conservation work.

The RSPB and the Famous Grouse first started to work together in 2005 in collaboration of the 'Famous' grouse pin badge



One of 4 partnerships highlighted on our main Corporate Supporters landing page



## RSPB shop

# GIFTS THAT GIVE

SHOP WITH US 100% of the profit from everything you buy goes directly to fund vital conservation

▲ Fabulous Forty Christmas cards

Cover your Christmas list with this pack of cards: two each of 20 designs, exclusive to the RSPB, with all profits

going to conservation. RSPB, £7.99 (R407004)

Do some of your festive shopping at the RSPB Shop – you'll be helping wildlife as well as delighting the nature lovers in your life.



Novelty crackers can be a bit hit and miss, but here's a lovely idea: each of these crackers contains a

birdsong card, bringing the sounds of UK wildlife to your dinner table. Open the card to release the sound and enjoy a round-table game of "guess the birdsong", You'll also get a joke to read out and

a natty paper hat. Six per pack. RSPB, £14.99 (R406949)

Crown Derby wildlife This porcelain goldfinch and snail are part of a collection of 18 Crown Derby ornamental paperweights. Adorned with gilded decorative details, the range also includes other favourites such as swallow, puffin, fox, red squirrel, mistle thrush, robin, barn owl and RSPB, from £75 to £225

# **Competition in** Nature's Home Winter 2015

410 entries 6 winners chosen at random each received a bottle of The Famous Grouse Smoky Black



name: The Famous Grouse Smoky Black The whisky has donated over £500,000 to RSPB black grouse conservation work.To celebrate, we have six bottles to give away. To enter, e-mail smokyblack@bigpartnership.co.uk with your name, address and contact number, and answer this question: Name one of the two new whiskies launched in 2015 by The Famous Grouse T&Cs at rspb.org.uk/famousgrouse. Please enjoy whisky responsibly, drinkaware.co.uk

▲ Urban bee and insect nester Having a stylish, minimalist urban dwelling is no barrier to giving nature a home - this bug hotel from the Urban range will fit right in. RSPB, £24.99 (R407073)

advent calendar count down to the 25th with this winter wildlife scene designed by children's book illustrator David Wojtowycz. Contains Fairtrade chocolate from Ghana. RSPB, £4.99 (R407183)

▶ Chocolate

Nature's Home



# Coverage in *Scotland News* – Autumn 2015

#### **BLACK GROUSE MONITORING**

# Dance floors at dawn

Monitoring black grouse can be one of the most exciting nature experiences for bird lovers in Scotland. During most months of the year, the male birds will gather at wildlife 'dance floors' to strut their stuff, fight, display, and basically do anything they can to grab the attention of a female.

RSPB Scotland staff and volunteers use these dawn gatherings to carry out annual surveys, which allow us to count how many black grouse are on our reserves, and in the wider countryside, and pinpoint where they are. 2014 was a very successful breeding year, with numbers of lekking black grouse on most RSPB Scotland reserves increasing by

43 per cent on the year before. It's still a little too early to bring you results from this year, but we're hopeful of revealing some positive numbers in a few months time!

Black grouse used to be found across Scotland, but due to habitat loss they're now confined mainly to upland areas.

Over £600,000 has been raised for black grouse conservation so far through our successful partnership with The Famous Grouse Whisky Company. The money is being used to increase monitoring of the birds, improve habitats and to provide optimum nesting and breeding sites for the beautiful black grouse.



#### → FIND OUT MORE

For more information, check out: rspb.org.uk/joinandhelp/otherwaystohelp/famousblackgrouse.aspx





In 2008 The Famous Grouse launched a new whisky - The Black Grouse - and entered into a partnership with the RSPB to help save the drink's namesake, which was in need of urgent support. The black grouse is one of the UK's most striking bird species, yet in 2005 there were fewer than 5,000 lekking males, a fifth of the number recorded in the 1970s. It was agreed that a three-year partnership would be formed that would

Donations from The Famous Grouse have helped improve grouse habitats across 85,000 acres of reserve land, supported the planting of 185,000 native trees and paid for the mowing of 30 hectares of heather. The fund also helped RSPB Scotland to purchase the Crannach nature reserve, a woodland and upland area nestled within the Cairngorms National Park. The diversity of habitats found at

"The diversity of habitats found in the Cairngorms National Park supports black grouse, as well as Scottish crossbills, red squirrels and pearl-bordered fritillary butterflies."

see 50p from the sale of every bottle in the UK donated to the RSPB, to fund black grouse conservation across four reserves: Inversnaid and Corrimony in Scotland, Geltsdale in northern England and Lake Vyrnwy in Wales.

By 2010 the partnership had broken the £100,000 mark, with sales of the whisky also thriving. A further three-year partnership was entered into in 2011, this time seeing a fixed amount of £50,000 a year donated to the RSPB. This was then

this site supports black grouse, as well as Scottish crossbills, red squirrels and pearlbordered fritillary butterflies.

The RSPB has also been able to work in partnership with Scottish Natural Heritage and Forestry Commission Scotland to review and identify the habitat requirements for black grouse across the country as a result of this funding. During the life of the partnership, there has been a general upward trend in population numbers of black grouse in

for example, lek counts have increased steadily each year, growing from 28 males in 2013 to 45 in 2016.

Last year the whisky received a full makeover and was renamed The Famous Grouse Smoky Black. What remains unchanged though is the objective of our partnership. Together we are still working hard to continue stabilising and improving black grouse populations to ensure these special birds have a strong, viable future across Scotland, England and Wales.



→ FIND OUT MORE For more information about The Famous Grouse, go to: **thefamousgrouse.com** 

# Coverage in Scotland News -Winter 2016

First ever partnership feature in Scotland News Circulated alongside Nature's Home magazine to 85,000 members in Scotland every quarter



## Raise a glass to black grouse Stuart Housden 4 Aug 2016 12:07 PM Q 0 🖒 1



The RSPB's conservation projects are often carried out in partnership with a number of fantastic organisations and this extends to our corporate partners who support and sometimes fund key

We're particularly proud of the partnership between RSPB Scotland and The Famous Grouse which I'm delighted to announce has now raised over £600,000 to support black grouse conservation since its establishment in 2008.

The partnership stands as an excellent example of a relationship between a brand and a charity and has gone from strength to strength over the last 8 years.

The Famous Grouse originally approached us in 2007 to let us know about plans to launch of a new whisky in the UK called The Black Grouse. The whisky's namesake, the black grouse took pride of place on the label of the bottle.

We were able to convey to The Famous Grouse the full extent of the problems that black grouse populations faced in the UK, and an opportunity was identified that would not only help to raise the profile of the whisky, but also to help raise funds to support action at a range of sites to help this iconic bird.

# Blog entry by **Director of** RSPB Scotland August 2016



## Powerful partnerships

#### The Famous Grouse, Smoky Black funding for conservation

#### Partners

- The Famous Grouse
- · RSPB

#### Outcome

**Great Crane** This nine-year Project partnership is delivering over £600,000 for Partners conservation. In Geltsdale, it helped fund a project involving woodland planting and changes to the grazing regime, which saw the number of lekking black grouse increase from 18 in 2009 to 59 in 2015.

· WWT

· RSPB

Pensthorpe

Conservation Trust

have been reintroduced

and Moors. In 2015,

into the Somerset Levels

16 pairs held territories

in south-west England

chicks to fledging for the

first time in 400 years.

thegreatcraneproject.

Find out more

org.uk

and two pairs raised

Viridor Credits

Outcome Since 2010, 93 birds

Funding has also been provided for research projects into black grouse population changes and how woodland changes can benefit the species.

> Find out more rspb.org.uk/ famousgrouse

#### Langholm Moor

#### Partners

- Buccleuch Estates
- Scottish Natural Heritage
- Game & Wildlife Conservation Trust
- Natural England

Between 2008 and 2014, the number of breeding female hen harriers increased from one to 12, fledging 47 chicks.

The number of lekking black grouse increased from five to 29 between 2008 and 2015.

Much of this is a result of the dedication of gamekeepers to habitat management and legal predator control, as well as estate commitments to reduce grazing impacts on heather moorland.

Find out more langholmproject.com

# State of the UK's **Birds report** 2015

Powerful Partnerships feature mentioning The Famous Grouse included in the 2015 State of the UK's Birds report





# Press coverage and articles

Press release celebrating £600,000 milestone in January 2017

#### Picked up by 41 publications including:

- scotchwhisky.com
- The Scotsman
- The Herald
- Scottish Daily Mail
- The Times
- slrmag.co.uk
- The Spirits Business
- retailweek.co.uk
- UK Fundraising
- Scottish Business News Network

## ${\tt SCOTCHWHISKY}. {\tt \underline{com}}$

#### FAMOUS GROUSE RAISES £600K FOR RSPB CHARITY

27 January 2017 by Melita Klely

The Famous Grouse has raised £600,000 to support efforts by the Royal Society for the Protection of Birds (RSPB) to protect the endangered grouse species in the UK.



Compassionate collaboration: (L-R) Alison Connelly, head of funding development at RSPB, and Suzy Smith, marketing director for the Famous Grouse

## Social media advent calendar campaign

## 2015 campaign:



#### 2016 campaign:



The 2017
campaign will
also feature a
bottle of The
Famous
Grouse,
personalised
for the winner.

#### 2016 overview:

- Facebook: RSPB Love Nature total reach of 73,401 people, 3,226 post clicks
- Instagram: @rspb\_love\_nature 11,000 impressions, reach 8,073



# Other Promotional activities





# Using our influence with external organisations

Whisky tasting at Institute of Directors dinner thanks to our contact Richard Powell – former Regional Director, East of England

Coverage in Institute of Directors magazine

# An award-winning partnership







**Marketing Society Star Awards 2012** 

Bronze award – Cause Related and Charity

**Institute of Fundraising Awards 2010** 

Best Charity Corporate Partnership - Highly commended

**SCVO Scottish Charity Awards 2009** 

Best Partnership Award - Winner



# An award-winning partnership

Nature of Scotland Awards 2016: Corporate Award – Winner





Bottle of The Famous Grouse included in prize draw for 2017 event and listed in the programme



# Presentations about the partnership

- Presentation at the International Union for Conservation of Nature (IUCN) UK Peatland Conference in Inverness in 2014
- Presentation at the Institute of Fundraising National Fundraising Convention in London in 2012 – promoting our collaborative work as an example of a great partnership to inspire peers







# Other F2F promotion



## **Drinks receptions at:**

- Nature of Scotland Awards November 2015
- Dover House event November 2015

#### Whisky tasting at:

- The RSPB's AGM in London September 2015
- Members Weekend in York April 2016
- State of Nature Conference January 2016

Whisky tasting at Foodies Festivals across the UK and Scotland's Big Nature Festival in 2015

Miniatures included in the Big Nature Festival 2016 goody bags



# 2016 RSPB market research

#### RSPB Insights team produced a full report, including these highlights:

- Approximately 26% of RSPB members are whisky drinkers; this compares with around 20% of the general public.
- RSPB Members are more likely than the general public to be drinkers of both malt (20% vs 12%) and Scotch (16% vs 13%).
- In 2016, 8% of members drank one or more Famous Grouse product (compared with 5% of the GB public)
- TGI shows that an estimated 10% Famous Grouse Smoky Black drinkers are current members of the RSPB





Source: TGI 2016 © Kantar Media. TGI is a nationally representative consumer survey of circa 25,000 adults in GB aged 15+.

# Challenges

- Changes in staff
- Changes in Business and the Whisky Market
- Changes in Branding







# Needed to move with the times

- More engagement with other types of grouse, especially red grouse
- Reducing budgets, but could still raise profile, more targeted activity
- Build relationships with new staff
- Raise awareness of the long corporate history
- Be mindful of other business objectives in a period of change
- Unique 'natural fit' always helps...





# Ten year anniversary in 2018

Plenty to celebrate...

# Celebrating 10 years in partnership in 2018

#### **Black grouse safari at Corrimony**

 In March 2018, representatives from The Famous Grouse watched black grouse lekking at Corrimony.

#### Whisky sampling at events

 Sampling at food festivals across the UK to spread the word about the partnership

#### **Father's Day caption competition**

 RSPB Love Nature Facebook page hosted a black grouse caption competition in the run up to Father's Day in June 2018

#### 10th anniversary celebration event

 25<sup>th</sup> October 2018 at The Edrington Offices in Glasgow

#### **RSPB** publications

 About to launch promotion and coverage of the 10 years....Look out for articles about the partnership in publications such as Nature's Home, Nature Returns, News & Views and on the RSPB web pages and intranet



# Conclusions – It is Challenging!

- Our partnership has worked because of:
  - Relationship building across all levels
  - Flexibility
  - Creativity
  - Relentless effort
  - Natural Fit
  - Similar attitudes to time, (conservation and whisky take a long time to mature!)
  - Culture (Philanthropic minded staff)
  - Similar customers, audiences, objectives
  - Not 'green wash' genuine concern and interest
  - Perseverance
  - Success in both primary objectives
  - Rewarding lots of fun!



# Here's raising a glass to another 10 years?



